

André Im Thurn

Independent Advisory | Operational Excellence, Transformation & AI Enablement

Switzerland | German and English

Contact: <https://www.andreimthurn.com/#contact>

Professional summary

Former Deloitte Consulting Director with 13+ years in consulting and earlier experience in investment operations. I help leaders make technology decisions, improve operating models and lead complex change across business, technology and control functions.

Core expertise

- Operating models and operational excellence
- Programme governance and transformation leadership
- Client Lifecycle Management (CLM)
- Know Your Customer (KYC)
- Anti-Money Laundering (AML) processes
- Data strategy, analytics and automation
- Artificial intelligence (AI) enablement and independent feasibility assessment
- Stakeholder alignment and decision support

Professional experience

Deloitte Consulting AG | 2012–2025

Consultant to Director, Operational Excellence

Programme leadership, client lifecycle management, regulatory change, operating models and data capabilities. Consulting programme lead for a client-review redesign and rollout; engagement lead for an analytics capability; experience in technology and platform assessments.

DL Investment Partners | 2007–2011

Analyst

Investment analysis, analytical models and reporting automation. Connected financial analysis with the tools and routines needed in daily operations.

HBM Partners | 2004–2006

Trade Administrator, Public Equity Team

Investment operations, portfolio information and reporting, supported by databases and analytical tools.

Education and professional development

Dipl. Ing. FH, Communication and Computer Science

Zürcher Hochschule Winterthur | Diploma awarded in 2005.

Applied Agentic AI for Organizational Transformation

MIT Professional Education | Professional education programme completed in 2026.

Further professional training: PRINCE2 Foundation; HERMES Foundation; Lean Six Sigma Green Belt; Scrum Master; AWS Cloud Practitioner.

Ways to work together

Independent assessment, operating-model and governance work, sponsor support, and programme or interim leadership with an agreed remit.